

# 8 YEAR WARRANTY

## LIMITED WARRANTY

This is to certify that this product is produced by \_\_\_\_\_ referred to as ("Seller"), under the strict QC management. Eight years warranty will be offered. The warranty conditions are as given below:

- Solar activity range is 0-200w/m2 (according to different areas)
- Proper installing, maintenance and use

Any quality problem happens during the warranty period, effective evidence (such as photos) should be submitted, and Seller will be responsible for offering products replacement.

**Claims must be submitted within 30 days after discovery of the alleged defects.**

Please send it to: \_\_\_\_\_

Seller does not hold responsibility for any costs or expenses incurred by purchasing or others for testing, inspecting or consulting our company's products. After arrival of the goods on site, the purchaser should check all the products promptly. Any quality defects found after shipment arrival, the purchaser must notify our company in writing within 60 days after shipment arrival date. Otherwise, our company will consider that our product is free from quality defects and will bear NO relative responsibility. The right of final interpretation belongs to Seller.

# LANDSCAPE CARE GUIDE

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This is a care packet to help improve the life of the turf. These are necessary to prevent damage to the turf.

## I. KEEP IT CLEAN

### A. *Dust, pollen, and airborne pollutants*

Rainfall is the best cleanser. In areas where rainfall is scarce, an occasional water flush is beneficial to cleanse the turf. For lightly soiled areas, it may be necessary to sponge mop with a five (5) percent solution of low sudsing household detergent in hot water followed by a thorough rinsing with hot water. For heavily soiled areas, repeat procedure for lightly soiled areas follow with sponge mopping using a three (3) percent solution of household ammonia in hot water followed by a thorough rinsing with hot water.

### B. *Stains and other blemishes*

The first rule is promptness. It is always easier to clean up a fresh spill than one that has dried and hardened. Remove any solid or paste-like deposit with a spatula or table knife.

Blot up excess liquids with paper towels, a clean cloth, or a dry absorbent, such as kitty litter or fuller's earth. Dry absorbents can then be swept or vacuumed up afterwards.

Synthetic fibers have good resistance to staining. However, it is important to realize they are only one part of a sophisticated system of various components designed for overall performance. Some cleaning agents safe for the face fibers can be harmful to other components of the turf system. Therefore, cleaning agents are grouped into two sets, one of which can be used in liberal amounts directly on the turf surface, and the second of which should only be applied by rubbing a cloth soaked in the cleaner in order to minimize penetration of possible harmful agents below the turf surface. In the first group of cleaners which generally can be applied without any special precautions are the following:

- A bio-friendly cleaner. Follow the manufacturer's instructions.
- A warm, mild solution of granular household detergent or any low sudsing detergent for fine fabrics. Use approximately one teaspoon to one pint of water. This will handle most waterborne stains including: Coffee, tea, vegetable juice, fruit juices, alcohol, soft drinks, ice cream, chocolate, milk, ketchup, mustard, urine, latex paint, butter, dye, glue, water colors and blood.
- A three (3) percent solution of ammonia in water may be used in lieu of household detergent for more stubborn stains.
- Rinse area thoroughly with clean cold water to remove any traces of soap or ammonia
- Blot up excessive liquid
- Do not use cleaners that contain chlorine bleaches or caustic cleaners (ph above 9) or
- Highly acidic cleanses (ph below 5)

The second group of cleaners, where agent must be applied sparingly and care taken to avoid penetration beneath the turf are the following:

Mineral spirits or a grease spot remover like perchlorethylene (dry cleaning solution) of the type sold by most variety stores and supermarkets. In general, cleansers in this category should handle most oil-based stains including: Asphalt, Tar, Gum, Cooking Oil, Shoe Polish, Floor Wax, Lipstick, Motor Oil, Grease, Paraffin Wax, Ballpoint Ink, Nail Polish, Suntan Oil, Crayon.

CAUTION - Mineral spirits and other petroleum based solvents are flammable. Do not smoke or permit open flames near where these are being used.

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## II. PERIODIC BRUSHING

Matting of fibers may occur in areas of high foot traffic, especially if fibers have become soiled with dirt and other airborne pollutants.

Periodic “cross brushing” of the turf can help restore the aesthetic appearance of the turf . “Cross brushing” means all brushing activity takes place against the grain, nap, or sweep of the turf fibers. By brushing against the turf, the fibers will become erect. A brush with synthetic bristles should be used. Never use a brush with metal or wire bristles as these will change the turf fibers.

## III. DO NOT ABUSE

Although your turf is made of tough, durable fibers, certain precautions should be taken to prevent damage to the turf.

- Lighted cigarettes cannot ignite the turf, but they can damage the turf by melting the fibers. Cigarettes, fireworks, and open flames should be kept away from the turf.
- Furniture and equipment with sharp or jagged edges should not be placed on turf as this may puncture or tear the turf.
- When using heavy equipment on the turf be sure to use multiple layers of plywood to distribute the weight of the load equally throughout the turf area.
- Never leave a parked vehicle idling on the turf.
- Cap off or remove nearby sprinkler heads. Water from sprinkler systems can leave mineral deposits on turf that may cause discoloration.
- Make sure turf is not exposed to sunlight reflected from windows or other reflective surfaces as this could melt the fibers.

## IV. REPORT ANY MINOR PROBLEM

Minor problems can become major problems quickly if not corrected. Any problem should be reported promptly to the manufacturer.

## IV. CONCLUSION

The proper care and maintenance program can enhance the aging, usefulness, and aesthetics of your turf.